

Clinical Instructor – Contract Position

X-Nav Technologies, LLC

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Job Description:

Responsible for training doctors and staff on product curriculum, providing clinical and technical expertise of the system(s), ongoing customer support, and continued contribution to development and evolution of training program.

Responsibilities/Expectations:

- Provide comprehensive training to new customers, including doctors and staff on the use of both hardware and software.
- Install equipment and integration into office/surgical room and computer networking, as required.
- Identify needs of doctors and staff, opportunities for enhancing the customer experience, and contribute ideas to further improve training.
- Demonstrate problem solving skills, effective use of resources, and collaboration with practice professionals.
- Act as a preceptor to doctors, assistants, and other office staff.
- Identify and provide feedback on product usage and potential new uses, enhancements or deficiencies to training manager and engineering for ongoing product development.
- Self-sufficiently book travel and manage work schedule effectively.
- Establish rapport and monitor offices by working with doctors, individual staff, managers, and committees.
- Coordinate scheduling with customers
- Ability to work well under pressure during live surgeries to assist doctor and staff when needed.
- Self motivated, with a positive and collaborative attitude.
- Flexibility of weekly schedule and hours.
- Travel to customer offices across North America required.

Skills:

- Highly developed communication skills and strong customer interaction skills.
- Strong problem solving and strategic thinking.
- Strong collaborator who can work effectively with others, with the ability to work independently and proactively when necessary.
- Ability to teach to varying levels of experience and understanding.

Experience/Qualifications:

- 5+ years experience in dental/medical clinical training
- Experience in a dental implant or surgical office
- 3D Cone Beam or CAD/CAM technology or related experience a plus
- Knowledgeable on Mac and PC, Pages, Numbers, and Microsoft office is a plus

Position open immediately. Please submit resume and qualifications to info@X-NavTech.com or call 1-855-475-9628 for more information.